AUDREY PATTERSON

SOFTWARE ENGINEER

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SKILLS

Tools and Software
- JavaScript
- Node.js
- Express.js
- Swift
- React
- Bootstrap
- MongoDB
- Visual Studio Code
- Git/GitHub
- XCode

Techniques:
- Web Development
- Debugging
- Optimizing Code
- Software Development Life Cycle
- Agile
- Cloud deployment

Soft Skills:
- Effective communicator
- Creative Problem Solving
- Mentoring
- Training
- Customer Centric
- Self-Motivated
- Continuous Learner

EDUCATION

Code Fellows
Dec 2020 - June 2021
- Advanced Software Development - Full Stack JavaScript

London App Brewery - Udemy
August 2023
- iOS & Swift - Complete iOS App Development Bootcamp

WORK EXPERIENCE

Code Fellows, Seattle, Wa
Technical skills training academy that offers full- and part-time software development, ops and cybersecurity courses online and in-person.

Lead Instructor & Lead Curriculum Developer   11/2021 - Present
- Lead instructor for the Foundational and Intermediate level courses with a focus on ensuring students' mastery of JavaScript, CSS, the MERN stack, APIs, and Test Driven Development.
  - 95%+ NPS score reflecting a high level of engagement and satisfaction in every cohort taught.
  - Recognition from 90% of students for providing impactful and engaging instruction.
- Enhance and continually update the curriculum for both courses based on feedback from industry professionals and student evaluations. Publishing weekly releases ensuring the courses remain relevant with a 95%+ satisfaction rate from student surveys.
  - 107 issues identified, led to the execution of 101 issues, via 219 commits in 2 years.
  - 20% increase in student performance on coding assessments.

Teaching Assistant & Tutor   9/2021 - 11/2021
- Mentored over 60 aspiring computer programming students through code reviews and code debugging with constructive feedback.
- Triaged questions from all cohorts across multiple languages (JavaScript, Python, Java) during lab hours and project weeks, resolving coding challenges and debugging issues. Achieved the company's goal of < 10 min average wait time and < 15 min average help time.

Deltek, Seattle, WA
Leading global provider of enterprise software and information solutions for government contractors and professional services firms.

Sr Implementation Manager   5/2011 - 3/2021
- Executed end-to-end customer adoption of software solutions, including project initiation, onboarding, training, and project closure, contributing to the company's renewal rate for 1st year accounts.
  - Achieved an overall first year renewal rate of 80% against the company goal of 70%.
- Increased product utilization by 40% within the first 90 days by addressing adoption roadblocks and implementing best practices.